is a service with which we ensure the smooth operation of the AtlasWMS system after its implementation as well.

WELCOME TO A SAFE ENVIRONMENT

Our supervision, round-the-clock availability and preventive maintenance ensure maximum accessibility of the system and a minimum error rate, and if errors do occur they are eliminated in the shortest time possible.
CUSTOMER BENEFITS: WITH FULL SUPPORT TO MAXIMUM EFFICIENCY

- **Time and money savings**: Regardless of your location or the day or hour when you need help, an Epilog technical expert is always available to you, which means that any potential problems are always eliminated in the shortest time possible.
- **Enhancing your team’s competences**: Epilog’s support team trains the Atlas system users in your company for more advanced use of the system, thus also equipping them to eliminate many problems independently.
- **Maximum system availability and minimum error rate**: Our surveillance and preventive maintenance ensure a minimum error rate and maximum system availability.
- **Free-of-charge error elimination even after the expiry of the guarantee period**: Atlas Care provides you with a prolonged guarantee period.
- **Support for “third-party” components**: Within the scope of the Atlas Care package, we can, in accordance with the supplier’s conditions, also provide support and undertake interventions in support of the supplied “third-party” components (Oracle database, operation system, etc.).

WOULD YOU LIKE TO FIND OUT MORE?
For additional information visit our website [www.epilog.net](http://www.epilog.net) or call our customer support, T: +386 (0)1 583 80 09